Privacy Policy of Sahajanand Laser Technology Ltd for website usage of the company - Sahajanand Laser Technology Ltd

Last updated on 24.01.2020

This Privacy Policy applies to the www.sltl.com

www.sltl.com recognizes the importance of maintaining your privacy. We value your privacy and appreciate your trust in us. This Policy describes how we treat user information we collect on http://www.sltl.com and other offline sources. This Privacy Policy applies to current and former visitors to our website and to our online customers. By visiting and/or using our website, you agree to this Privacy Policy.

www.sltl.com is a website of Sahajanand Laser Technology Ltd, an Indian Company registered under the Companies Act, 2013 having its registered office at E-30 GIDC Electronic Estate Sector 26 Gandhinagar 382028, Gujarat, India

Information we collect

Contact information. We might collect your name, email, mobile number, phone number, street, city, state, pincode, country and ip address, Bank Details, Financial Information, Personal KYC details etc.

Payment and billing information. We might collect your billing name, billing address and payment method when you buy a ticket. We NEVER collect your credit card number or credit card expiry date or other details pertaining to your credit card on our website. Credit card information will be obtained and processed by our online payment partner HDFC Bank Gateway. We may use your information for processing your purchase, payment processing, dispatch of your product etc.

Information you post. We collect information you post in a public space on our website or on a third-party social media site belonging to www.sltl.com.

Demographic information. We may collect demographic information about you, events you like, events you intend to participate in, type of products of your interest, product bought by you or any other information provided by your during the use of our website. We might collect this as a part of a survey also.

Other information. If you use our website, we may collect information about your IP address and the browser you’re using. We might look at what site you came from, duration of time spent on our website, pages accessed or what site you visit when you leave us. We might also collect the type of mobile device you are using, or the version of the operating system your computer or device is running etc

We collect information in different ways.

We collect information directly from you. We collect information directly from you when you register on our website or fill information in forms on documents provided on our website. We also collect information if you post a comment on our websites or ask us a question through phone or email.

We collect information from you passively. We may use tracking tools like Google Analytics, Google Webmaster, browser cookies and web beacons for collecting information about your usage of our website.

We get information about you from third parties. For example, if you use an integrated social media feature on our websites. The third-party social media site will give us certain information about you. This could include your name and email address, personal information etc

Use of your personal information

We use information to contact you: We might use the information you provide to contact you for confirmation of a purchase on our website or for other promotional purposes.
We use information to respond to your requests or questions. We might use your information to confirm your purchase order, purchase request, for tracking payment made by you against your purchases, or advance amount paid by you for the product ordered by you, for any queries, request, complain of yours pertaining to visit to our website or online transaction made by you from our website etc.

We use information to improve our products and services. We might use your information to customize your experience with us. This could include displaying content based upon your preferences.

We use information to look at site trends and customer interests. We may use your information to make our website and products better. We may combine information we get from you with information about you we get from third parties.

We use information for security purposes. We may use information to protect our company, our customers, or our websites.

We use information for marketing purposes. We might send you information about special promotions or offers. We might also tell you about new features or products. These might be our own offers or products, or third-party offers or products we think you might find interesting. Or, for example, if you buy our products, download our brochures or other information from our website or visit our website we'll enroll you in our new feeds, newsletter and may provide you various update about our company’s product.

We use information to send you transactional communications. We might send you emails or SMS about purchases made by you, payment for the purchase made by you, order confirmation, delivery and tracking details of your order, details of complain, queries etc.

We use information as otherwise permitted by law.

Sharing of information with third-parties

We will share information with third parties who perform services on our behalf. We share information with vendors who help us manage our online registration process or payment processors or transactional message processors. Some vendors may be located outside of India.

We will share information with the event organizers. We share your information with concerned persons and parties responsible for fulfilling the purchase obligation, payment processing, dispatch of your product etc. The said persons and parties may use the information we give them as described in their privacy policies.

We may share information if we think we have to in order to comply with the law or to protect ourselves. We will share information to respond to a court order or subpoena. We may also share it if a government agency or investigatory body requests. Or, we might also share information when we are investigating potential fraud.

We may share information with any successor to all or part of our business. For example, if part of our business is sold we may give our customer list and their information as part of that transaction.

We may share your information for reasons not described in this policy. We will tell you before we do this.

Email Opt-Out

You can opt out of receiving our marketing emails. To stop receiving our promotional emails, please email digital@sltl.com. It may take about ten days to process your request. Even if you opt out of getting marketing messages, we will still be sending you transactional messages through email and SMS about your purchases.

Updates to this policy

This Privacy Policy was made on 24.01.2020. From time to time we may change our privacy practices. We will notify you of any material changes to this policy as required by law. We will also post an updated copy on our website. Please check our site periodically for updates.
 Jurisdiction

If you choose to visit the website, your visit and any dispute over privacy is subject to this Policy and the website's terms of use. In addition to the foregoing, any disputes arising under this Policy shall be governed by the laws of India and shall be subjected to the exclusive jurisdiction of courts having jurisdiction to trail matters and dispute of place were registered office of the company is situated.